

DALBY INTERAGENCY MEETING

Held at the **MYALL YOUTH AND COMMUNITY NETWORK CENTRE**

Date 21st February 2017

Meeting opened by Rebecca Lee at 12pm – Rebecca thanked everyone for their attendance

ATTENDANCE: Sara Thorneycroft & Jamie Frid (Waminda Services), Irene Tanks (Dalby Crisis Support), Maree Burton & Carmel Hart (St Vincent De Paul), Kath McUtchen, Kim Tubb & Annette Jasinski (Life Line Darling Downs), Susi Griinke (Carers Queensland), Wendy Merefield (Dalby Parkview Motel), Tanya Carroll (Food Assist), Le-Anne Callaghan (DISCO), Kira-Lee Dyke (PCYC), Ane-Katrina Cox (Queensland Health), Shaye Easton (PCYC), Annette McGuinn (Anglicare), Leah Christie (Queensland Health), Lyndal Crossman & Julie Darby (Dept. Human Services), Kerry Vohland (Dalby Chamber of Commerce), Kelly Ryan (PCYC), Malarni Gaskell (Act For Kids), Con Harriman (Queensland Health), Meaghan Feddena & Cassie Walton (Dalby State High School), Denise Gothe & Simran Singh-Khura (Mercy Family & Child Connect), Greg Croft (PCYC), Rebecca Lee (MYCNC), Samara Hanrahan (Ozcare), Meredith Hornick (Myall Medical Practice), Nicholette Takawira (Catholic Care), Lynda Hammond (CAP), Katrina Potter (TASC), Rita Hassan (Arrow Energy), Debbie Smith (Partners in Recovery) & Richard Kelly (Lives Lived Well)

APOLOGIES: Robyn Markham (Anglicare), Trudi Bartlett (Dalby Chamber of Commerce), Jayne Swift & Ingrid Hubner (Ozcare), Norman Wotherspoon, Sue Ellen Atkins, Tracey Wehrman, Natasha Morris & Kath Sack (Dept. Human Services), & Carolyn Tillman (WDRRC)

Sara Thorneycroft & Jamie Frid (Waminda Services) 4662 1434 waminda.services@waminda.com.au

-) 6th February 2017 Bridge/Waminda Employment closed and APM has taken over as the disability service provider leaving Waminda to go through some unexpected changes
-) Jamie – Enterprise Coordinator goal is to fit people with disabilities into work,
-) Have mowing services available, car washing etc. Have helped move Chamber of Commerce into their new building, this is all to insure people with a disability are still working and any profits that are made all go back into the disability sector
-) Preparing for the NDIS anyone with any questions please see Sara or Jamie

Irene Tanks (Dalby Crisis Support) 4669 8499 da73580@bigpond.net.au

-) Irene is a Family Support Worker
-) Information and referral centre but can case manage clients for up to three months
-) Currently have a position available at the Dalby office, 20 hours per fortnight as a family support worker to help Irene, may need a certificate three in community services, there is a selection criteria available through Irene

Maree Burton & Carmel Hart (St Vincent De Paul) 4662 3497 sj4405@svdpqld.org.au

-) Information gathering on services available for people in the community

Kath McUtchen, Kim Tubb & Annette Jasinski (Life Line Darling Downs) 1300 991 443

lifeline@lifelinedarlingdowns.org.au

-) Kath is the new Financial Resilience Worker with Life Line Darling Downs based in Dalby
-) Working with people in the Toowoomba and western downs areas both one on one and in group sessions
-) Providing support for anybody – young people, families and retirees etc.
-) Happy to travel to Miles, Chinchilla, Tara and surrounding areas
-) Referrals are made through an electronic system, please send any details through to Kath

-) Annette works with families who have children under the age of 18 who are not engaged with Child Safety but are at risk
-) Mobile service covering the schools in the district from Crows Nest to Cooyar, half way to Chinchilla, half way to Tara, within 12kms of Toowoomba

Susi Griinke (Carers Queensland) 4635 8379 pproctor@carersqld.asn.au

-) Supporting unpaid family cares, people who are caring for a loved one family friend etc. – if they are on a cares pension this is still classed as unpaid
-) Have started the new Local Area Coordination Program, won the tender along with Ipswich
-) Anyone looking for information or want to be linked in please email Peter Proctor – Team Leader and he will put you on a list pproctor@carersqld.asn.au

Wendy Merefield (Dalby Parkview Motel) 4662 3222 office@dalbyparkviewmotel.com.au

-) Running a Homeless Program within the motel
-) 10 rooms have been set aside for the program
-) Looking for extra funding to keep the program running
-) Rooms, bedding and meals are supplied with support in finding permanent housing

Tanya Carroll (FoodAssist) 4662 2967 foodassist@actscare.com.au

-) Since Christmas FoodAssist have experienced major down turns
-) Please if anyone has any ideas on how to improve these down turns and help the community contact Tanya who is open to any ideas at all and criticism just want to know what is behind the rapid down turn
-) Finding people are being referred, receiving “freebee” and not returning/purchasing hampers, if they don’t purchase boxes FoodAssist are not then receiving funding to purchase more stock to keep the hampers available
-) Dalby FoodAssist is now servicing Tara, Miles, Wandoan, Chinchilla and Roma, did look at servicing Kingaroy however they already have 4 different food banks out there
-) Any support received from the community goes into helping other programs within the community eg. Chappie program with the Breaky club, Clontarf Boys & Bronco Girls
-) Open daily from 9am – 3pm but often there from 8am- 3.30, 4pm

Le-Anne Callaghan (DISCO) 4662 2147 info@disco.org.au

-) Youth organisation working with young people within the Dalby community from the ages of 15-25 years by providing 3 different programs
-) Get Set For Work aimed at early school leaves from 15-18 years of age this is a 6 month program running 3 days a week
-) Transition to Work aimed at the older cohorts that receive government payments working on needs based activities, job search, resume building or getting ready for the workplace by gaining extra skills etc.
-) In Support Coordinator contract which is run solely at the Dalby State High School providing one on one support for students at the school

Kira-Lee Dyke (PCYC) 4672 2400 pcycdalby@pcyc.org.au

-) Run a Youth Support Service, Supporting the youth to connect, engage and live in a safe environment, healthy and violence free lives

Ane-Katrina Cox (Queensland Health) 0438 709 113 ane-katrina.cox@health.qld.gov.au

-) Rural and Mental Health Nurse Navigator
-) Helping clients navigate the hospital system, all patients are complex & chronic
-) 400 nurse navigators have been introduced across the state

-) Katrina services Dalby, Tara, Jandowae, Chinchilla & Miles to a point as travel is only authorised up to one hour out of Dalby
-) Support and linking up with other services, this service is not age specific
-) Aimed at coordination and patient care, creating partnerships, improving patient outcome and facilitate the system through improvement

Shaye Easton (PCYC) 4672 2400 pcycdalby@pcyc.org.au

-) Indigenous Sport & Rec Officer
-) Providing support and getting the indigenous community engaged
-) Supporting Chinchilla, Dalby, Tara and surrounding areas
-) Looking at running a program for the 45 year age bracket as this has been found to be lacking within Dalby, open to any ideas or connections

Annette McGuinn (Anglicare) 0437 389 876 amcguinn@anglicaresq.org.au

-) Foster Care Case Worker for Anglicare child protection
-) Have 85 placements available have filled around 68-70 placements at the moment
-) Looking for Carers and information gathering

Leah Christie (Queensland Health) 0439 740 783 TRACDDHHS@health.qld.gov.au

-) TRACI – Tackling Regional Adversity Through Integrated Care
-) The TRACI program targets suicide prevention, building resilience and fostering recovery among people and communities affected by adversity associated with drought and disaster and other community crises.
-) Leah also delivers tailored training packages on suicide prevention and intervention activities
-) Each year grants valued between \$5,000 - \$50,000 are available to local government, non-government organisations and community groups to support Queensland communities affected by adversity associated with drought, disaster and other crises to build community resilience, applications now open. For information on TRACI grants please visit www.health.qld.gov.au/mental-health

Lyndal Crossman & Julie Darby (Dept. Human Services) 4592 5084 & 4613 2122

-) Lyndal is a Social Worker from Centrelink in Toowoomba but cover Dalby out to Charleville, Goondiwindi and Warwick
-) Gathering information
-) Julie works exclusively with farmers during hardship working with the farmers until they are back through to a position of strength

Kerry Vohland (Dalby Chamber of Commerce) 4662 4050 admin@dalbychamber.com.au

-) Business afterhours 1st March will be held at White Industries from 5.30pm, please note participants are to wear closed in toe shoes, RSVP by 28th February
-) After Hours are free to members if you would like to become a member please contact Trudi
-) Kerry is the Project Supervisor for Skilling Queenslanders for Work, the second round has just started and a third round has been approved which will start on the 24th July 2017
-) Looking for anyone or organisations who is interested having a talk or deliver a presentation with the group, 10 people who are long term unemployed through the program they are completing a certificate 1 in event management, please contact Kerry
-) Third round project is a Shop Local Hero's project looking for resumes from people who are long term unemployed, Aboriginal Torres Strait Islander background, disadvantaged, culturally diverse, mature age job seekers – over 45 and people with disabilities also women re-entering the workforce
-) Applicants do not have to be on a benefit, taking resumes now for round three

-) Also looking for a new Project Supervisor for the Skilling Queenslanders for Work Program for round three as Kerry will be moving on after the completion of the current round, any with skills in looking after disadvantaged job seekers eg. Resume building, training, confidence etc.

Kelly Ryan (PCYC) 4672 2400 pcycdalby@pcyc.org.au

-) Runs Breaking the Cycle Program, helping learner drivers get their 100 hours, this is the fourth year the program has been run, this year it has taken a reduction in funding which has taken the program days down to only Monday through to Wednesday, program has won the state award – regional community awards
-) Have had about 200 people through the program with 110 people get their licences to date and about 60% of people being from Dalby

Malarni Gaskell (Act for Kids) 4687 0200 malarnig@actforkids.com.au

-) Work with families that are at risk of entering Child Protection – intervention prevention stage
-) Clients come through as Self-referrals, referrals from other agencies eg. Hospitals, doctors etc. Also through child safety

Con Harriman (Queensland Health) 4669 0501

-) Clinical Nurse with the Adult Mental Health Service based at the Dalby Hospital
-) Servicing the Western Downs area, Dalby, Chinchilla, Jandowae, Bell, Taroom, Miles, Tara and Wandoan
-) Also have a child and youth mental health person along with an old persons mental health worker
-) Servicing clients that have a moderate to severe mental illness, clients can self-refer, come from within the hospital system, through GP's, families etc. Have an intake and assessment process

Meaghan Feddena & Cassie Walton (Dalby State High School) 4669 0900

-) Social Worker for Dalby State High School
-) New position for the school any students or families can be referred through the school office
-) Cassie is the Chaplain for the School
-) Role is to support the school community eg. Would be the Breaky Club, providing meals for students that have not received any lunch and through the Monday morning Mentoring Program where a member from the community, who have had child safety checks, blue card etc. Will come in on the Monday morning and spend one on one time with a student that needs a little extra help, anyone interested in becoming a mentor please contact Cassie

Denise Gothe & Simran Singh-Khuira (Mercy Family & Child Connect) 13 32 64

-) Simran is a student joining Denise at the meeting
-) Visiting a lot of areas making communities aware of what Family and Child Connect do, targeting schools this year and making them aware that they can also self-refer
-) Gathering Information and what services are available within the area

Greg Croft (PCYC) 4672 2400 pcycdalby@pcyc.org.au

-) Relief Branch Manager taking over while Mick is away, new to Dalby therefore also gathering information on services available
-) Find the kids that are falling through the cracks, from vulnerable families or vulnerable themselves and are likely to grow into a life of vice and crime
-) Engaging with the kids through sports and the programs run through the PCYC

) Supporting kids from the community to ultimately lower the crime rate within Dalby

Rebecca Lee (MYCNC) 4662 0152 admin@mycnc.com.au

) Extra office space has become available within the centre for both short and long term hire, please contact the centre for more information

) When visiting the centre don't forget to replenish your business cards and flyers, we have had a lot of people looking for information on various services available within the Dalby area recently

) Community Garden will be holding its official opening on the 25th March 2017 between 10am and 1pm for more information on attending or featuring your service at the opening please contact Joe or Vicki on 4662 3717

Samara Hanrahan (Ozcare) 1300 663 702

) Provide Crisis houses within Dalby and also have a women's refuge, for women and children escaping domestic violence

) All housing is currently full within Dalby

) Families can stay up to 3 months sometimes longer is needed; working with them on a range of activates eg. Parenting, budgeting, basic living skills etc. To try and get them into sustainable permanent housing

Meredith Hornick (Myall Medical Practice) 4662 2433

) Practice Nurse at Myall Medical

) Information Gathering for Myall Medical Clients

Nicholette Takawira (CatholicCare) 1300 477 433

) Counsellor taking over from Colleen will be visiting Dalby from the MYCNC office every Tuesday

Lynda Hammond (CAP) 0474 475 325

) Provide debt assistance, do not pay the bills but put people in touch with CAP who then get the client onto a sustainable budget and a repayment plan

) CAP money course is a budgeting money skills course will be running on the 1st March 2017 from 7pm – 9pm

) The CAP Money Course is absolutely free and clients are given an online budgeting tool that is user friendly, flexible and very empowering

) Lynda attended the national conference for CAP last week and won the community engagement award, well done Lynda, Lynda would also like to point out this was achievable because Dalby is already networking strongly and feels all she really had to do was jump in

Katrina Potter (TASC) 46169700 or 1300008272 tascadmin@tascinc.org.au

) Office is based in Toowoomba & Roma

) Also visit MYCNC once a month or once every six weeks by appointment, offering free legal advice through the rural women's outreach program, social and disadvantage women can come and get general legal advice and assistance in a wide range of areas from civil law, family law, domestic violence etc.

Rita Hassan (Arrow Energy) 4678 9050 rita.hassan@arrowenergy.com.au

) Engage with the community, support programs and organisations running the programs funded by Arrow Energy

) Community funding grant is about to close on the 3rd March 2017

Debbie Smith (Partners in Recovery) 0428 983 011 debbiesmith@rrmh.com.au

-) Working with people who have server and persistent mental illness
-) Focus at the moment is on NDIS
-) Are about care coordination so Partners in Recovery do not do the support work so are always looking for different organisations to fill those shoes
-) Are not looking for anymore referrals service is full at the moment

Richard Kelly (Lives Lived Well) [4632 0899](tel:46320899)

-) Counselling service for Dalby, Kingaroy and Toowoomba
-) At capacity at the moment however if you have any concerns about someone with drugs and alcohol please contact Lives Lived Well as there are programs run through Kingaroy that are provided in Chinchilla
-) Also looking for someone who can provide practical support for a client for example mowing, cleaning, home care etc.
-) Can self-refer and Youth Justice also refer
-) Has found there is great support and intervention provided within Dalby as well

Meeting Closed: 1pm

Next meeting to be held on the 21st March 2017 at 12pm